

Parts Service insight

Overview

SPX Cooling Technologies has the parts availability, service and performance quality to maintain cooling towers of any design or manufacturer.

Primary Benefits

- Excellent availability of parts with 40% of stocked parts available same day
- Extensive rep network for one-stop, quick turnaround of Marley, Ceramic and Recold parts orders
- Quality Marley parts you can trust with a warranty claim rate that is more than 80% lower than the industry standard

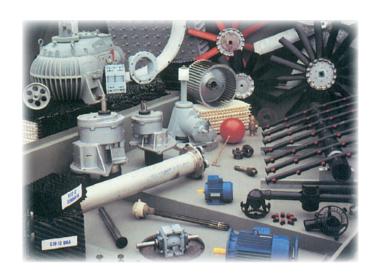
Benefit Detail

Excellent Availability:

- Over 2,000 SKU inventory in a dedicated distribution center
- Many HVAC parts ship within 24 hours of order
- Quick shipments save customer downtime costs

Extensive Sales Rep Network:

- Extensive knowledgeable Marley Rep network to handle needs and provide direct parts match
- OEM of Marley, Ceramic and Recold parts
- Quick turnaround on quotes





	2016
SKUs Stocked	2,271
Inventory Value	\$6.6 million
Same Day Shipping	40%

Marley Sales Rep Offices	
North America	Count
West	15
Midwest	7
Central	18
Gulf Coast	12
Northeast	7
Mid-Atlantic	10
Southeast	18
Latin America	19
total	106

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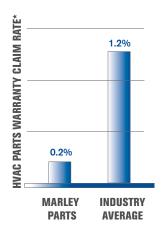
Benefit Detail

Marley Quality and Performance:

- Warranty claim rate that is more than 80% lower than the industry standard
- Significant failures typically occur between
 12-15 years resulting in lower life cycle costs
- Using OEM parts ensures that certifications like FM approval are maintained
- Modernized components available to improve efficiency or installation time

Features

- Rigorous life cycle testing at dedicated research facilities
- Audit process in place to ensure accurate shipments
- Detailed packing and crating measures taken to safeguard components during shipment
- Full one-year warranty on all components
- Full Parts Portfolio including:
 - Mechanical: gearboxes, fans, driveshafts, couplings, motors, belt drive systems
 - Fill: splash fill and film fill for counterflow and crossflow applications
 - Distribution System: piping, nozzles, valves
 - Structural: casing panels, basins, fan cylinders
 - Controls: VFDs, basin heaters, vibration switches, oil level switches
 - Miscellaneous: louvers, eliminators



* source: Warranty Week from SEC data

Options

- Red Tag parts order expediting available
- Consolidation of multiple orders into one shipment
- Direct vendor shipments
- Custom engineering solutions and/or tower upgrades available

Application Range

- All Marley, Ceramic, Recold and legacy product lines
- Other manufacturer cooling tower retrofits also available



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